



Vacancy Notice – ES/VLC/2024/11

Open to Internal and External Candidates

Position Title : **Senior ICT Associate (Solutions Design)**
Duty Station : **Valencia, Spain**
Classification : **General Service Staff, G7 – Full Time**
Type of Appointment : **Fixed term, one year with possibility of extension**
Estimated Start Date : **As soon as possible**

Closing Date : **August 23, 2024**

Established in 1951, IOM is a Related Organization of the United Nations, and as the leading UN agency in the field of migration, works closely with governmental, intergovernmental and non-governmental partners. IOM is dedicated to promoting humane and orderly migration for the benefit of all. It does so by providing services and advice to governments and migrants.

IOM is committed to a diverse and inclusive work environment. Internal and external candidates are eligible to apply to this vacancy. For the purpose of the vacancy, internal candidates are considered as first-tier candidates.

Context:

Under the overall supervision of the Chief, MiMOSA Systems and Migrant Solutions and the direct supervision of Senior ICT Officer (Product Management), the successful candidate, will be responsible for providing specialized assistance to the design and implementation of technology solutions to meet the organizational business needs. S/He will engage in all project phases from ideation to implementation and makes recommendations for improvements.

Core Functions / Responsibilities:

- Work with SMEs and various business stakeholders in identifying and defining business needs and opportunities.
- Draft technical specifications, architecture diagrams and design documents for technology solutions that meet the identified requirements.
- Participate in the evaluation of technology products, solutions and vendors and make recommendations for scalable, secure solutions that are aligned with industry standards and best practises.
- Coordinate with cross-functional teams, to facilitate timely delivery of solutions.
- Support the monitoring of project timelines, budgets, and resources.
- Monitor and support the implementation, testing and validation of digital solutions.
- Support the Adoption, Training and Support team to train users on the digital platforms.
- Work closely with cross-functional stakeholders to analyse and troubleshoot complex production issues.
- Participate in the preparation and presentation of design and implementation documentation to stakeholders.
- Prepare project reports and ensure timely submission, in line with project requirements and IOM procedures and standards. Draft regular briefings, summaries, press releases and other relevant information materials, as required.
- Keeping up to date with industry trends, tools, and best practices to improve skills and processes continuously.
- Perform such other duties as may be assigned

Required Qualifications and Experience

Education

- University degree (Bachelor's degree or equivalent) in computer science, information systems, mathematics, economics, statistics or related field with five years of relevant professional experience.
- Diploma/Completed High School degree with seven years of relevant professional experience.

Experience

- Minimum five years of relevant work experience in ICT roles, such as systems analysis, software development, network administration, or IT support.
- Experience in designing, developing, and implementing ICT solutions.
- Experience in managing ICT projects, including planning, executing, and delivering solutions on time and within budget.
- Experience delivering software with SCRUM framework
- Experience with system integration and understanding of enterprise architecture.
- Experience with agile development and strong understanding of DevOps principles.
- Familiarity with configuration management, test-driven development and release management.
- Experience with incident management.

Skills

- Strong collaboration skills, with a demonstrated ability to work well as part of a team.
- Strong analytical skills to understand complex requirements and design effective solutions.
- Flexibility, adaptability and desire to learn new languages and technologies.
- Strong verbal and written communication skills to interact with technical and non-technical stakeholders.

Languages

REQUIRED

For all applicants, fluency in English is required (oral and written).

DESIRABLE

Working knowledge of French and/or Spanish is an advantage.

Required Competencies

VALUES - All IOM staff members must abide by and demonstrate these five values:

Inclusion and respect for diversity: Respects and promotes individual and cultural differences. Encourages diversity and inclusion.

Integrity and transparency: Maintains high ethical standards and acts in a manner consistent with organizational principles/rules and standards of conduct.

Professionalism: Demonstrates ability to work in a composed, competent and committed manner and exercises careful judgment in meeting day-to-day challenges.

Courage: Demonstrates willingness to take a stand on issues of importance.

Empathy: Shows compassion for others, makes people feel safe, respected and fairly treated.

CORE COMPETENCIES - Behavioural indicators – level 2 (IOM's competency framework can be found at this [link](#))

Teamwork: Develops and promotes effective collaboration within and across units to achieve shared goals and optimize results.

Delivering results: Produces and delivers quality results in a service-oriented and timely manner. Is action oriented and committed to achieving agreed outcomes.

Managing and sharing knowledge: Continuously seeks to learn, share knowledge and innovate.

Accountability: Takes ownership for achieving the Organization's priorities and assumes responsibility for own actions and delegated work.

Communication: Encourages and contributes to clear and open communication. Explains complex matters in an informative, inspiring and motivational way.

Other

Any offer made to the candidate in relation to this vacancy notice is subject to funding confirmation.

Appointment will be subject to certification that the candidate is medically fit for appointment and verification of residency, visa and authorizations by the concerned Government, where applicable.

Only candidates with Spanish nationality or with labour permit to work in Spain will be considered.

How to apply:

Interested candidates are invited to send their applications to HRESAPPLY@iom.int, by **August 23, 2024** at 23:59 (CET - Spanish time), including the following documents:

- a) CV and PHF
- b) Cover letter

The reference code ES/VLC/2024/11 Senior ICT Associate (Solutions Design) _ LAST NAME First Name must be clearly indicated in the subject line of the email, otherwise the application will not be received correctly.

For further information, please refer to:

<https://spain.iom.int/es/vacantes>

Only shortlisted candidates will be contacted.

Posting period:

Until August 23, 2024